

# Area Agency on Aging of Northwest Colorado

2018

Subgroup Comparisons

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# CASOA™

**Community Assessment Survey  
for Older Adults™**



2955 Valmont Road, Suite 300 • Boulder, Colorado 80301  
[www.n-r-c.com](http://www.n-r-c.com) • 303-444-7863

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NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

## Survey Background

### About the Community Assessment Survey for Older Adults™

The Area Agency on Aging of Northwest Colorado contracted with National Research Center, Inc. (NRC) to conduct an assessment of the strengths and needs of its older residents. The Community Assessment Survey for Older Adults (CASOA™) is a statistically valid survey of older adults used by staff, elected officials and other stakeholders to plan for older adult services, programs and facilities. The ultimate goal of the assessment is to create an empowered community that supports a vibrant older adult population in the community.

The survey and its administration are standardized to assure high quality survey methods and comparable results across CASOA™ communities. Participating older adult households were selected at random and the household member who responded was selected without bias. Multiple mailings gave each household more than one prompt to participate with a self-addressed and postage paid envelope. Results were statistically weighted to reflect the proper demographic composition of older adults in the entire community.

Communities conducting CASOA™ can choose from a number of optional services to customize the reporting of survey results. Northwest AAA's Report Subgroup Comparisons is part of a larger project for the agency and the full report is available under separate cover.

One of the add-on options that Northwest AAA chose was to have crosstabulations of survey questions by age, household composition, ethnicity, income, and gender. This report contains the results of these analyses.

### “Don't Know” Responses

On many of the questions in the survey respondents may answer “don't know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix B of the full report. However, these responses have been removed from the analyses presented in the body of the report. In other words, the tables display the responses from respondents who had an opinion about a specific item.

### Understanding the Tables

In this report, comparisons between demographic subgroups are shown. For most of the questions, we have shown only one number for each question. We have summarized responses to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once.

The subgroup comparison tables contain the crosstabulations of survey questions by selected respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Statistical testing was not performed on multiple response questions.

For each pair of subgroups that has a statistically significant difference, an upper case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. Differences were marked as statistically significant if the probability that the differences were due to chance alone were less than 5%. Categories were not used in comparisons when a column proportion was equal to zero or one.

Items that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

It should be noted that when a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

### Precision of Estimates

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It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.<sup>1</sup>

The margin of error for the Northwest AAA survey report is no greater than plus or minus 6% around any given percent and four points around any given average rating reported for all respondents (256 completed surveys).

Where estimates are given for subgroups, they are less precise. Generally the 95% confidence interval is plus or minus 10 percentage points for samples of 100, and for smaller sample sizes (i.e., 50), the margin of error rises to plus or minus 14%. The significance testing for the following comparisons is more precise than the general rule of thumb.

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<sup>1</sup> A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on CASOA, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

## Comparisons by Age

Table 1: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
How do you rate your community as a place to live?	84%	92%	84%	87%
How do you rate your community as a place to retire?	62%	82%	84%	76%
		A	A	

Table 2: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Opportunities to volunteer	85%	87%	85%	85%
Employment opportunities	22%	24%	39%	27%
		A	A	
Opportunities to enroll in skill-building or personal enrichment classes	46%	72%	71%	63%
		A	A	
Recreation opportunities (including games, arts and library services, etc.)	73%	80%	72%	75%
Fitness opportunities (including exercise classes and paths or trails, etc.)	80%	82%	74%	79%
Opportunities to attend social events or activities	69%	81%	71%	74%
Opportunities to attend religious or spiritual activities	91%	88%	87%	89%
Opportunities to attend or participate in meetings about local government or community matters	70%	71%	66%	70%
Availability of affordable quality housing	13%	21%	25%	19%
Variety of housing options	18%	30%	27%	25%
Availability of long-term care options	34%	52%	64%	50%
		A	A	
Availability of daytime care options for older adults	11%	45%	54%	37%
		A	A	
Availability of information about resources for older adults	28%	54%	60%	47%
		A	A	
Availability of financial and legal planning services	19%	45%	68%	43%
		A	A B	
Availability of affordable quality physical health care	25%	50%	60%	45%
		A	A	
Availability of affordable quality mental health care	20%	36%	48%	35%
			A	
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	53%	67%	69%	63%
			A	
Availability of affordable quality food	36%	62%	73%	57%
		A	A	
Sense of community	50%	63%	66%	59%
Openness and acceptance of the community towards older residents of diverse backgrounds	44%	55%	69%	55%
			A	
Ease of travel by public transportation (bus, rail, subway) in your community	49%	39%	53%	46%
Ease of walking in your community	64%	67%	71%	67%

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	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Percent of respondents who rated the following as "excellent" or "good":				
Ease of getting to the places you usually have to visit	59%	81% A	81% A	73%
Overall feeling of safety in your community	71%	80%	69%	74%
Valuing older residents in your community	51%	64%	71% A	62%
Neighborliness of your community	54%	60%	61%	58%
Cost of living in your community	15%	24%	40% A B	26%
Availability of services at the senior center	30%	51% A	45%	42%
Quality of senior nutrition programs	37%	47%	69% A B	51%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	34%	33%	44%	36%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	35%	29%	50%	37%

Table 3: Question 3

	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	50%	61%	68% A	59%

Table 4: Question 4

	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Percent of respondents who felt "somewhat" or "very" informed about the following				
Services and activities available to older adults	54%	68% A	82% A	68%
Long term care options (i.e. nursing homes, home care)	41%	56% A	75% A B	57%
Information on planning for the future	41%	49%	76% A B	54%

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Table 5: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
How do you rate your overall physical health?	71%	85% A C	72%	77%
How do you rate your overall mental health/emotional well being?	84%	90%	92%	89%
How do you rate your overall quality of life?	77%	90% A	91% A	86%

Table 6: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Having housing to suit your needs	31% B C	15%	10%	18%
Your physical health	43%	49%	62% A	51%
Performing regular activities, including walking, eating and preparing meals	24%	21%	39% A B	27%
Having enough food to eat	20% C	12%	8%	13%
Doing heavy or intense housework	42%	44%	63% A B	49%
Having safe and affordable transportation available	22%	21%	24%	22%
No longer being able to drive	6%	3%	25% A B	10%
Feeling depressed	43%	44%	31%	40%
Experiencing confusion or forgetfulness	24%	31%	43% A	32%
Maintaining your home	39%	29%	52% B	39%
Maintaining your yard	39%	35%	57% A B	43%
Finding productive or meaningful activities to do	30%	26%	31%	29%
Having friends or family you can rely on	41%	31%	30%	34%
Falling or injuring yourself in your home	20%	12%	27% B	19%
Finding affordable health insurance	61% B C	40% C	24%	42%
Getting the health care you need	48% B C	28%	25%	33%
Affording the medications you need	38% C	27%	21%	28%
Figuring out which medications to take and when	5%	7%	10%	7%
Getting the oral health care you need	24%	27%	18%	23%
Having tooth or mouth problems	23%	33%	33%	30%
Getting the vision care you need	33%	24%	20%	26%
Having enough money to meet daily expenses	45% B C	30%	21%	32%
Having enough money to pay your property taxes	29% C	23%	15%	23%

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Percent of respondents who reported at least a "minor" problem with the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Staying physically fit	47%	48%	60%	51%
Maintaining a healthy diet	43%	40%	43%	41%
Having interesting recreational or cultural activities to attend	36%	35%	55%	41%
Having interesting social events or activities to attend	42%	40%	50%	43%
Feeling bored	51%	33%	39%	40%
Feeling like your voice is heard in the community	53%	60%	56%	57%
Finding meaningful volunteer work	40%	31%	28%	32%
Feeling physically burdened by providing care for another person	26%	27%	24%	26%
Feeling emotionally burdened by providing care for another person	31%	32%	20%	28%
Feeling financially burdened by providing care for another person	26%	20%	13%	20%
Feeling overwhelmed and/or exhausted when caring for another person	35%	34%	22%	31%
Dealing with legal issues	39%	23%	17%	26%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	58%	40%	22%	40%
Finding work in retirement	54%	29%	8%	32%
Building skills for paid or unpaid work	37%	23%	16%	25%
Not knowing what services are available to older adults in your community	61%	47%	30%	47%
Feeling lonely or isolated	35%	31%	33%	33%
Dealing with the loss of a close family member or friend	32%	42%	20%	32%
Being a victim of crime	9%	8%	11%	9%
Being a victim of fraud or a scam	12%	15%	15%	14%
Being physically or emotionally abused	5%	3%	4%	4%
Dealing with financial planning issues	47%	30%	25%	34%
Being treated unfairly or discriminated against because of your age	36%	22%	24%	27%

Table 7: Question 7

Percent of respondents who spent at least 1 day...	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
As a patient in a hospital	15%	10%	29%	17%
In a nursing home or in-patient rehabilitation facility	0%	0%	4%	1%

Table 8: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
	20%	28%	37%	28%



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Table 9: Question 9

	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	65%	86% A	85% A	78%

Table 10: Question 10

	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	65%	97% A	97% A	86%

Table 11: Question 11

Percent of respondents who participated in or did the following at least once:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Used a senior center in your community	4%	19% A	18% A	14%
Used a recreation center in your community	45% B C	25%	23%	30%
Used a public library in your community	75% B	52%	64%	63%
Used bus, rail, subway or other public transportation instead of driving	15%	11%	8%	11%
Visited a neighborhood park	82% C	77% C	63%	74%
Attended a local public meeting	29%	39%	28%	33%
Watched (online or on television) a local public meeting	5%	16% A	19% A	14%

Table 12: Question 12

Percent of respondents who provided at least 1 hour of care to...	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
One or more individuals age 60 or older	19%	41% A	27%	30%
One or more individuals age 18 to 59	17%	14%	11%	14%
One or more individuals under age 18	29% B C	11%	9%	16%

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Table 13: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Age			AAA overall
	60 to 64 years (A)	65 to 74 years (B)	75 or over (C)	(A)
Participating in a club (including book, dance, game and other social)	31%	31%	35%	32%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	10%	7%	4%	7%
Communicating/ visiting with friends and/or family	97% C	96% C	87%	94%
Participating in religious or spiritual activities with others	46%	56%	53%	52%
Participating in a recreation program or group activity	44%	36%	32%	37%
Providing help to friends or relatives	86% C	82% C	60%	77%
Volunteering your time to some group/activity in your community	33%	34%	35%	34%

Table 14: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Age			AAA overall
	60 to 64 years (A)	65 to 74 years (B)	75 or over (C)	(A)
Eat at least 5 portions of fruits and vegetables a day	40%	35%	28%	35%
Participate in moderate or vigorous physical activity	59% C	45%	35%	46%
Receive assistance from someone almost every day	13%	22%	30% A	21%
Vote in local elections	84%	88%	90%	88%

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Table 15: Question 15

Percent of respondents who do each of the following at least monthly	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Use email, texting or video to communicate	95% C	85% C	58%	80%
Use social media (Facebook, Twitter, LinkedIn)	57%	58%	45%	54%
Get the news or weather	92% C	83% C	69%	82%
Shop, search for products and services	82% C	74% C	57%	72%
Research or study a topic of interest	80% C	80% C	50%	71%
Share opinions, post to a blog, review a product or service	20%	38% A C	24%	28%
Attend an online class or training	6%	11% C	3%	7%
Work from home	40% B C	21%	9%	23%
Banking online (paying bills, investing, etc.)	68% C	64% C	37%	58%
Find info on community resources and events	59% C	45% C	30%	45%
If you have a question, use Internet to find the answer	92% C	80% C	50%	75%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	12%	18% C	4%	12%
Look up health and medical information	49% C	53% C	30%	45%
Communicate with government (seek services, get a license, discuss a problem)	11%	12%	4%	10%
Sell goods and services online, advertise	10% C	6%	0%	6%
Find directions or look up a map	81% B C	53% C	28%	54%

Table 16: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Age			AAA overall
	60 to 64 years	65 to 74 years	75 or over	(A)
	(A)	(B)	(C)	
Using a computer laptop/desktop	93%	93%	89%	92%
Using smartphone or tablet computer	91%	81%	86%	86%
Accessing the Internet	93%	94%	92%	93%
Using email	95%	94%	94%	94%
Locating information online (bus schedules, weather, news, etc.)	92%	90%	88%	91%
Using social networking sites (Facebook, Twitter, etc.)	83%	77%	75%	78%

## Comparisons by Household Composition

Table 17: Question 1

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	(A)
How do you rate your community as a place to live?	88%	87%	87%
How do you rate your community as a place to retire?	75%	77%	76%

Table 18: Question 2

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	(A)
Opportunities to volunteer	88%	85%	85%
Employment opportunities	25%	29%	27%
Opportunities to enroll in skill-building or personal enrichment classes	61%	65%	63%
Recreation opportunities (including games, arts and library services, etc.)	71%	79%	75%
Fitness opportunities (including exercise classes and paths or trails, etc.)	71%	85%	79%
Opportunities to attend social events or activities	69%	79%	74%
Opportunities to attend religious or spiritual activities	87%	90%	89%
Opportunities to attend or participate in meetings about local government or community matters	59%	76%	70%
Availability of affordable quality housing	26%	16%	19%
Variety of housing options	26%	25%	25%
Availability of long-term care options	41%	55%	50%
Availability of daytime care options for older adults	35%	38%	37%
Availability of information about resources for older adults	50%	46%	47%
Availability of financial and legal planning services	46%	42%	43%
Availability of affordable quality physical health care	45%	45%	45%
Availability of affordable quality mental health care	34%	36%	35%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	58%	66%	63%
Availability of affordable quality food	54%	60%	57%
Sense of community	63%	57%	59%
Openness and acceptance of the community towards older residents of diverse backgrounds	53%	57%	55%
Ease of travel by public transportation (bus, rail, subway) in your community	39%	51%	46%
Ease of walking in your community	64%	69%	67%
Ease of getting to the places you usually have to visit	71%	76%	73%
Overall feeling of safety in your community	77%	73%	74%
Valuing older residents in your community	63%	62%	62%
Neighborliness of your community	62%	56%	58%
Cost of living in your community	24%	27%	26%
Availability of services at the senior center	45%	41%	42%
Quality of senior nutrition programs	56%	49%	51%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	38%	37%	36%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	36%	38%	37%

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Table 19: Question 3

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	61%	60%	59%

Table 20: Question 4

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who felt "somewhat" or "very" informed about the following			
Services and activities available to older adults	66%	70%	68%
Long term care options (i.e. nursing homes, home care)	58%	56%	57%
Information on planning for the future	55%	55%	54%

Table 21: Question 5

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who rated the following as "excellent" or "good":			
How do you rate your overall physical health?	75%	79%	77%
How do you rate your overall mental health/emotional well being?	87%	91%	89%
How do you rate your overall quality of life?	83%	90%	86%

Table 22: Question 6

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who reported at least a "minor" problem with the following:			
Having housing to suit your needs	19%	17%	18%
Your physical health	58%	45%	51%
	B		
Performing regular activities, including walking, eating and preparing meals	35%	21%	27%
	B		
Having enough food to eat	19%	9%	13%
	B		
Doing heavy or intense housework	55%	44%	49%
Having safe and affordable transportation available	30%	17%	22%
	B		
No longer being able to drive	13%	9%	10%
Feeling depressed	44%	38%	40%
Experiencing confusion or forgetfulness	43%	26%	32%
	B		
Maintaining your home	48%	33%	39%
	B		
Maintaining your yard	50%	38%	43%
Finding productive or meaningful activities to do	33%	24%	29%
Having friends or family you can rely on	42%	28%	34%
	B		
Falling or injuring yourself in your home	22%	15%	19%
Finding affordable health insurance	42%	40%	42%

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Percent of respondents who reported at least a "minor" problem with the following:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Getting the health care you need	34%	32%	33%
Affording the medications you need	32%	24%	28%
Figuring out which medications to take and when	11%	4%	7%
	B		
Getting the oral health care you need	30%	19%	23%
	B		
Having tooth or mouth problems	36%	25%	30%
Getting the vision care you need	28%	23%	26%
Having enough money to meet daily expenses	37%	28%	32%
Having enough money to pay your property taxes	27%	19%	23%
Staying physically fit	52%	50%	51%
Maintaining a healthy diet	53%	33%	41%
	B		
Having interesting recreational or cultural activities to attend	44%	38%	41%
Having interesting social events or activities to attend	48%	40%	43%
Feeling bored	43%	38%	40%
Feeling like your voice is heard in the community	61%	55%	57%
Finding meaningful volunteer work	35%	30%	32%
Feeling physically burdened by providing care for another person	19%	29%	26%
Feeling emotionally burdened by providing care for another person	21%	32%	28%
Feeling financially burdened by providing care for another person	13%	23%	20%
Feeling overwhelmed and/or exhausted when caring for another person	22%	36%	31%
		A	
Dealing with legal issues	31%	24%	26%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	42%	40%	40%
Finding work in retirement	30%	33%	32%
Building skills for paid or unpaid work	28%	23%	25%
Not knowing what services are available to older adults in your community	50%	44%	47%
Feeling lonely or isolated	49%	23%	33%
	B		
Dealing with the loss of a close family member or friend	33%	31%	32%
Being a victim of crime	10%	8%	9%
Being a victim of fraud or a scam	20%	11%	14%
Being physically or emotionally abused	5%	3%	4%
Dealing with financial planning issues	43%	28%	34%
	B		
Being treated unfairly or discriminated against because of your age	32%	23%	27%

Table 23: Question 7

Percent of respondents who spent at least 1 day...	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
As a patient in a hospital	16%	17%	17%
In a nursing home or in-patient rehabilitation facility	2%	1%	1%

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Table 24: Question 8

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who had at least 1 fall in the past 12 months	35%	23%	28%

Table 25: Question 9

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	89% B	72%	78%

Table 26: Question 10

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	91%	83%	86%

Table 27: Question 11

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	21% B	10%	14%
Used a recreation center in your community	22%	35% A	30%
Used a public library in your community	59%	65%	63%
Used bus, rail, subway or other public transportation instead of driving	14%	11%	11%
Visited a neighborhood park	63%	81% A	74%
Attended a local public meeting	33%	33%	33%
Watched (online or on television) a local public meeting	19%	11%	14%

Table 28: Question 12

	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Percent of respondents who provided at least 1 hour of care to...			
One or more individuals age 60 or older	32%	30%	30%
One or more individuals age 18 to 59	13%	15%	14%
One or more individuals under age 18	14%	18%	16%

CASOA™ Subgroup Comparisons

Table 29: Question 13

	Household composition		AAA overall
	Lives alone (A)	Lives with others (B)	(A)
Percent of respondents who spent at least 1 hour doing the following:			
Participating in a club (including book, dance, game and other social)	45% B	25%	32%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	4%	8%	7%
Communicating/ visiting with friends and/or family	99% B	91%	94%
Participating in religious or spiritual activities with others	61%	48%	52%
Participating in a recreation program or group activity	42%	35%	37%
Providing help to friends or relatives	81%	75%	77%
Volunteering your time to some group/activity in your community	47% B	27%	34%

Table 30: Question 14

	Household composition		AAA overall
	Lives alone (A)	Lives with others (B)	(A)
Percent of respondents who "always" or "usually" do each of the following:			
Eat at least 5 portions of fruits and vegetables a day	33%	36%	35%
Participate in moderate or vigorous physical activity	46%	47%	46%
Receive assistance from someone almost every day	24%	21%	21%
Vote in local elections	88%	88%	88%



CASOA™ Subgroup Comparisons

Table 31: Question 15

Percent of respondents who do each of the following at least monthly	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Use email, texting or video to communicate	68%	86%	80%
Use social media (Facebook, Twitter, LinkedIn)	41%	60%	54%
Get the news or weather	72%	86%	82%
Shop, search for products and services	67%	74%	72%
Research or study a topic of interest	59%	77%	71%
Share opinions, post to a blog, review a product or service	20%	34%	28%
Attend an online class or training	4%	9%	7%
Work from home	9%	31%	23%
Banking online (paying bills, investing, etc.)	43%	67%	58%
Find info on community resources and events	37%	51%	45%
If you have a question, use Internet to find the answer	59%	84%	75%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	6%	16%	12%
Look up health and medical information	27%	55%	45%
Communicate with government (seek services, get a license, discuss a problem)	7%	11%	10%
Sell goods and services online, advertise	9%	4%	6%
Find directions or look up a map	40%	62%	54%

Table 32: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Household composition		AAA overall
	Lives alone	Lives with others	(A)
	(A)	(B)	
Using a computer laptop/desktop	88%	94%	92%
Using smartphone or tablet computer	72%	93%	86%
Accessing the Internet	92%	94%	93%
Using email	94%	95%	94%
Locating information online (bus schedules, weather, news, etc.)	85%	94%	91%
Using social networking sites (Facebook, Twitter, etc.)	70%	81%	78%

## Comparisons by Ethnicity

Table 33: Question 1

	Hispanic		AAA overall
	Hispanic (A)	Not Hispanic (B)	(A)
Percent of respondents who rated the following as "excellent" or "good":			
How do you rate your community as a place to live?	52%	88% A	87%
How do you rate your community as a place to retire?	44%	77%	76%

Table 34: Question 2

	Hispanic		AAA overall
	Hispanic (A)	Not Hispanic (B)	(A)
Percent of respondents who rated the following as "excellent" or "good":			
Opportunities to volunteer	69%	87%	85%
Employment opportunities	40%	27%	27%
Opportunities to enroll in skill-building or personal enrichment classes	73%	64%	63%
Recreation opportunities (including games, arts and library services, etc.)	53%	77%	75%
Fitness opportunities (including exercise classes and paths or trails, etc.)	82%	80%	79%
Opportunities to attend social events or activities	68%	76%	74%
Opportunities to attend religious or spiritual activities	86%	88%	89%
Opportunities to attend or participate in meetings about local government or community matters	63%	71%	70%
Availability of affordable quality housing	22%	20%	19%
Variety of housing options	22%	26%	25%
Availability of long-term care options	54%	49%	50%
Availability of daytime care options for older adults	45%	38%	37%
Availability of information about resources for older adults	36%	48%	47%
Availability of financial and legal planning services	35%	44%	43%
Availability of affordable quality physical health care	59%	45%	45%
Availability of affordable quality mental health care	49%	35%	35%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	59%	64%	63%
Availability of affordable quality food	58%	58%	57%
Sense of community	75%	60%	59%
Openness and acceptance of the community towards older residents of diverse backgrounds	61%	55%	55%
Ease of travel by public transportation (bus, rail, subway) in your community	56%	45%	46%
Ease of walking in your community	64%	66%	67%
Ease of getting to the places you usually have to visit	66%	73%	73%
Overall feeling of safety in your community	77%	74%	74%
Valuing older residents in your community	69%	61%	62%
Neighborliness of your community	45%	59%	58%
Cost of living in your community	22%	26%	26%
Availability of services at the senior center	100% B	41%	42%
Quality of senior nutrition programs	51%	52%	51%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	66%	37%	36%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	49%	38%	37%

CASOA™ Subgroup Comparisons

Table 35: Question 3

	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	60%	60%	59%

Table 36: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Services and activities available to older adults	50%	70%	68%
Long term care options (i.e. nursing homes, home care)	53%	58%	57%
Information on planning for the future	20%	56%	54%

Table 37: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
How do you rate your overall physical health?	96%	76%	77%
How do you rate your overall mental health/emotional well being?	100%	88%	89%
How do you rate your overall quality of life?	83%	86%	86%

CASOA™ Subgroup Comparisons

Table 38: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Having housing to suit your needs	38%	18%	18%
Your physical health	62%	50%	51%
Performing regular activities, including walking, eating and preparing meals	29%	27%	27%
Having enough food to eat	16%	14%	13%
Doing heavy or intense housework	47%	49%	49%
Having safe and affordable transportation available	26%	22%	22%
No longer being able to drive	1%	11%	10%
Feeling depressed	47%	40%	40%
Experiencing confusion or forgetfulness	20%	33%	32%
Maintaining your home	29%	40%	39%
Maintaining your yard	71%	42%	43%
Finding productive or meaningful activities to do	38%	28%	29%
Having friends or family you can rely on	78%	33%	34%
	B		
Falling or injuring yourself in your home	37%	19%	19%
Finding affordable health insurance	26%	42%	42%
Getting the health care you need	23%	34%	33%
Affording the medications you need	18%	28%	28%
Figuring out which medications to take and when	4%	8%	7%
Getting the oral health care you need	33%	24%	23%
Having tooth or mouth problems	16%	31%	30%
Getting the vision care you need	4%	26%	26%
Having enough money to meet daily expenses	19%	32%	32%
Having enough money to pay your property taxes	47%	22%	23%
Staying physically fit	47%	51%	51%
Maintaining a healthy diet	56%	41%	41%
Having interesting recreational or cultural activities to attend	56%	41%	41%
Having interesting social events or activities to attend	47%	43%	43%
Feeling bored	47%	39%	40%
Feeling like your voice is heard in the community	56%	56%	57%
Finding meaningful volunteer work	67%	31%	32%
Feeling physically burdened by providing care for another person	36%	26%	26%
Feeling emotionally burdened by providing care for another person	22%	29%	28%
Feeling financially burdened by providing care for another person	23%	21%	20%
Feeling overwhelmed and/or exhausted when caring for another person	0%	33%	31%
Dealing with legal issues	42%	27%	26%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	5%	41%	40%
Finding work in retirement	63%	31%	32%
Building skills for paid or unpaid work	60%	23%	25%
Not knowing what services are available to older adults in your community	51%	45%	47%
Feeling lonely or isolated	33%	33%	33%
Dealing with the loss of a close family member or friend	36%	33%	32%
Being a victim of crime	22%	9%	9%
Being a victim of fraud or a scam	5%	15%	14%
Being physically or emotionally abused	0%	4%	4%
Dealing with financial planning issues	33%	34%	34%
Being treated unfairly or discriminated against because of your age	26%	28%	27%

CASOA™ Subgroup Comparisons

Table 39: Question 7

	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Percent of respondents who spent at least 1 day...			
As a patient in a hospital	21%	18%	17%
In a nursing home or in-patient rehabilitation facility	0%	1%	1%

Table 40: Question 8

	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Percent of respondents who had at least 1 fall in the past 12 months	74% B	28%	28%

Table 41: Question 9

	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	63%	78%	78%

Table 42: Question 10

	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	51%	87% A	86%

Table 43: Question 11

	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	37%	14%	14%
Used a recreation center in your community	53%	29%	30%
Used a public library in your community	21%	64% A	63%
Used bus, rail, subway or other public transportation instead of driving	1%	12%	11%
Visited a neighborhood park	56%	75%	74%
Attended a local public meeting	7%	33%	33%
Watched (online or on television) a local public meeting	21%	14%	14%

CASOA™ Subgroup Comparisons

Table 44: Question 12

Percent of respondents who provided at least 1 hour of care to...	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
One or more individuals age 60 or older	63%	30%	30%
One or more individuals age 18 to 59	30%	14%	14%
One or more individuals under age 18	30%	16%	16%

Table 45: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Participating in a club (including book, dance, game and other social)	52%	32%	32%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	3%	7%	7%
Communicating/ visiting with friends and/or family	100%	93%	94%
Participating in religious or spiritual activities with others	96%	51%	52%
	B		
Participating in a recreation program or group activity	62%	37%	37%
Providing help to friends or relatives	99%	76%	77%
Volunteering your time to some group/activity in your community	48%	34%	34%

Table 46: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	52%	34%	35%
Participate in moderate or vigorous physical activity	18%	47%	46%
Receive assistance from someone almost every day	22%	21%	21%
Vote in local elections	100%	87%	88%

Table 47: Question 15

Percent of respondents who do each of the following at least monthly	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Use email, texting or video to communicate	64%	80%	80%
Use social media (Facebook, Twitter, LinkedIn)	33%	55%	54%
Get the news or weather	64%	82%	82%
Shop, search for products and services	51%	72%	72%
Research or study a topic of interest	46%	71%	71%
Share opinions, post to a blog, review a product or service	17%	28%	28%
Attend an online class or training	17%	7%	7%
Work from home	3%	24%	23%
Banking online (paying bills, investing, etc.)	46%	59%	58%
Find info on community resources and events	34%	46%	45%
If you have a question, use Internet to find the answer	58%	75%	75%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	0%	13%	12%
Look up health and medical information	30%	45%	45%
Communicate with government (seek services, get a license, discuss a problem)	17%	10%	10%
Sell goods and services online, advertise	0%	6%	6%
Find directions or look up a map	43%	55%	54%

CASOA™ Subgroup Comparisons

Table 48: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Hispanic		AAA overall
	Hispanic	Not Hispanic	(A)
	(A)	(B)	
Using a computer laptop/desktop	94%	92%	92%
Using smartphone or tablet computer	95%	85%	86%
Accessing the Internet	94%	93%	93%
Using email	95%	95%	94%
Locating information online (bus schedules, weather, news, etc.)	94%	90%	91%
Using social networking sites (Facebook, Twitter, etc.)	91%	79%	78%

## Comparisons by Income Status

Table 49: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
How do you rate your community as a place to live?	90% B	67%	87%
How do you rate your community as a place to retire?	79% B	60%	76%

Table 50: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Opportunities to volunteer	89% B	65%	85%
Employment opportunities	30%	13%	27%
Opportunities to enroll in skill-building or personal enrichment classes	66% B	43%	63%
Recreation opportunities (including games, arts and library services, etc.)	78% B	61%	75%
Fitness opportunities (including exercise classes and paths or trails, etc.)	81%	72%	79%
Opportunities to attend social events or activities	77%	68%	74%
Opportunities to attend religious or spiritual activities	88%	92%	89%
Opportunities to attend or participate in meetings about local government or community matters	70%	66%	70%
Availability of affordable quality housing	18%	32%	19%
Variety of housing options	24%	34%	25%
Availability of long-term care options	52%	36%	50%
Availability of daytime care options for older adults	39%	21%	37%
Availability of information about resources for older adults	49%	37%	47%
Availability of financial and legal planning services	44%	35%	43%
Availability of affordable quality physical health care	47%	30%	45%
Availability of affordable quality mental health care	36%	31%	35%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	64%	58%	63%
Availability of affordable quality food	61% B	32%	57%
Sense of community	62% B	39%	59%
Openness and acceptance of the community towards older residents of diverse backgrounds	57%	44%	55%
Ease of travel by public transportation (bus, rail, subway) in your community	49%	32%	46%
Ease of walking in your community	71% B	39%	67%
Ease of getting to the places you usually have to visit	76%	60%	73%
Overall feeling of safety in your community	73%	82%	74%
Valuing older residents in your community	64%	53%	62%
Neighborliness of your community	59%	53%	58%
Cost of living in your community	27%	21%	26%
Availability of services at the senior center	43%	43%	42%
Quality of senior nutrition programs	50%	58%	51%



CASOA™ Subgroup Comparisons

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents who rated the following as "excellent" or "good":			
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	38%	33%	36%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	40%	24%	37%

Table 51: Question 3

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	63% B	39%	59%

Table 52: Question 4

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents who felt "somewhat" or "very" informed about the following			
Services and activities available to older adults	70%	59%	68%
Long term care options (i.e. nursing homes, home care)	59%	41%	57%
Information on planning for the future	55%	53%	54%

Table 53: Question 5

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents who rated the following as "excellent" or "good":			
How do you rate your overall physical health?	80% B	54%	77%
How do you rate your overall mental health/emotional well being?	90%	84%	89%
How do you rate your overall quality of life?	90% B	66%	86%

CASOA™ Subgroup Comparisons

Table 54: Question 6

	Low income household		AAA overall
	No (A)	Yes (B)	(A)
Percent of respondents who reported at least a "minor" problem with the following:			
Having housing to suit your needs	15%	41% A	18%
Your physical health	47%	70% A	51%
Performing regular activities, including walking, eating and preparing meals	22%	57% A	27%
Having enough food to eat	8%	49% A	13%
Doing heavy or intense housework	45%	68% A	49%
Having safe and affordable transportation available	16%	66% A	22%
No longer being able to drive	10%	16%	10%
Feeling depressed	35%	81% A	40%
Experiencing confusion or forgetfulness	31%	38%	32%
Maintaining your home	35%	63% A	39%
Maintaining your yard	41%	48%	43%
Finding productive or meaningful activities to do	25%	48% A	29%
Having friends or family you can rely on	28%	72% A	34%
Falling or injuring yourself in your home	17%	23%	19%
Finding affordable health insurance	37%	69% A	42%
Getting the health care you need	29%	60% A	33%
Affording the medications you need	26%	37%	28%
Figuring out which medications to take and when	5%	20% A	7%
Getting the oral health care you need	22%	27%	23%
Having tooth or mouth problems	28%	38%	30%
Getting the vision care you need	21%	60% A	26%
Having enough money to meet daily expenses	27%	70% A	32%
Having enough money to pay your property taxes	18%	49% A	23%
Staying physically fit	49%	66%	51%
Maintaining a healthy diet	36%	77% A	41%
Having interesting recreational or cultural activities to attend	37%	68% A	41%
Having interesting social events or activities to attend	41%	60%	43%
Feeling bored	37%	64% A	40%
Feeling like your voice is heard in the community	52%	84% A	57%
Finding meaningful volunteer work	29%	50% A	32%
Feeling physically burdened by providing care for another person	21%	59% A	26%

CASOA™ Subgroup Comparisons

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents who reported at least a "minor" problem with the following:			
Feeling emotionally burdened by providing care for another person	24%	55% A	28%
Feeling financially burdened by providing care for another person	18%	35% A	20%
Feeling overwhelmed and/or exhausted when caring for another person	29%	46%	31%
Dealing with legal issues	24%	47% A	26%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	39%	53%	40%
Finding work in retirement	27%	62% A	32%
Building skills for paid or unpaid work	21%	47% A	25%
Not knowing what services are available to older adults in your community	46%	49%	47%
Feeling lonely or isolated	27%	68% A	33%
Dealing with the loss of a close family member or friend	30%	38%	32%
Being a victim of crime	9%	12%	9%
Being a victim of fraud or a scam	12%	26%	14%
Being physically or emotionally abused	3%	3%	4%
Dealing with financial planning issues	28%	72% A	34%
Being treated unfairly or discriminated against because of your age	20%	74% A	27%

Table 55: Question 7

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents who spent at least 1 day...			
As a patient in a hospital	13%	42% A	17%
In a nursing home or in-patient rehabilitation facility	1%	0%	1%

Table 56: Question 8

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents who had at least 1 fall in the past 12 months	28%	24%	28%

Table 57: Question 9

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	80%	65%	78%

CASOA™ Subgroup Comparisons

Table 58: Question 10

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	89% B	65%	86%

Table 59: Question 11

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	14%	15%	14%
Used a recreation center in your community	31%	25%	30%
Used a public library in your community	61%	81% A	63%
Used bus, rail, subway or other public transportation instead of driving	10%	24% A	11%
Visited a neighborhood park	75%	74%	74%
Attended a local public meeting	33%	32%	33%
Watched (online or on television) a local public meeting	14%	16%	14%

Table 60: Question 12

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents who provided at least 1 hour of care to...			
One or more individuals age 60 or older	31%	27%	30%
One or more individuals age 18 to 59	14%	13%	14%
One or more individuals under age 18	15%	27%	16%

Table 61: Question 13

	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Percent of respondents who spent at least 1 hour doing the following:			
Participating in a club (including book, dance, game and other social)	32%	29%	32%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	8%	0%	7%
Communicating/ visiting with friends and/or family	93%	97%	94%
Participating in religious or spiritual activities with others	52%	55%	52%
Participating in a recreation program or group activity	39%	24%	37%
Providing help to friends or relatives	75%	92% A	77%
Volunteering your time to some group/activity in your community	32%	53% A	34%

CASOA™ Subgroup Comparisons

Table 62: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	36%	23%	35%
Participate in moderate or vigorous physical activity	49%	26%	46%
	B		
Receive assistance from someone almost every day	22%	25%	21%
Vote in local elections	91%	64%	88%
	B		

Table 63: Question 15

Percent of respondents who do each of the following at least monthly	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Use email, texting or video to communicate	83%	53%	80%
	B		
Use social media (Facebook, Twitter, LinkedIn)	54%	44%	54%
Get the news or weather	83%	70%	82%
Shop, search for products and services	71%	70%	72%
Research or study a topic of interest	74%	46%	71%
	B		
Share opinions, post to a blog, review a product or service	30%	23%	28%
Attend an online class or training	7%	6%	7%
Work from home	23%	23%	23%
Banking online (paying bills, investing, etc.)	60%	46%	58%
Find info on community resources and events	50%	11%	45%
	B		
If you have a question, use Internet to find the answer	78%	55%	75%
	B		
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	13%	9%	12%
Look up health and medical information	46%	38%	45%
Communicate with government (seek services, get a license, discuss a problem)	10%	8%	10%
Sell goods and services online, advertise	5%	8%	6%
Find directions or look up a map	55%	44%	54%

Table 64: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Low income household		AAA overall
	No	Yes	(A)
	(A)	(B)	
Using a computer laptop/desktop	93%	83%	92%
Using smartphone or tablet computer	90%	54%	86%
	B		
Accessing the Internet	94%	81%	93%
	B		
Using email	96%	83%	94%
	B		
Locating information online (bus schedules, weather, news, etc.)	92%	79%	91%
	B		
Using social networking sites (Facebook, Twitter, etc.)	82%	49%	78%
	B		

## Comparisons by Respondent Gender

Table 65: Question 1

	Sex		AAA overall
	Female	Male	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	
How do you rate your community as a place to live?	86%	89%	87%
How do you rate your community as a place to retire?	75%	77%	76%

Table 66: Question 2

	Sex		AAA overall
	Female	Male	(A)
Percent of respondents who rated the following as "excellent" or "good":	(A)	(B)	
Opportunities to volunteer	85%	87%	85%
Employment opportunities	29%	24%	27%
Opportunities to enroll in skill-building or personal enrichment classes	65%	62%	63%
Recreation opportunities (including games, arts and library services, etc.)	74%	78%	75%
Fitness opportunities (including exercise classes and paths or trails, etc.)	81%	77%	79%
Opportunities to attend social events or activities	73%	76%	74%
Opportunities to attend religious or spiritual activities	91%	86%	89%
Opportunities to attend or participate in meetings about local government or community matters	76%	63%	70%
	B		
Availability of affordable quality housing	17%	23%	19%
Variety of housing options	22%	29%	25%
Availability of long-term care options	46%	54%	50%
Availability of daytime care options for older adults	33%	41%	37%
Availability of information about resources for older adults	47%	48%	47%
Availability of financial and legal planning services	48%	39%	43%
Availability of affordable quality physical health care	47%	43%	45%
Availability of affordable quality mental health care	36%	33%	35%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	63%	62%	63%
Availability of affordable quality food	57%	56%	57%
Sense of community	57%	63%	59%
Openness and acceptance of the community towards older residents of diverse backgrounds	53%	57%	55%
Ease of travel by public transportation (bus, rail, subway) in your community	41%	53%	46%
Ease of walking in your community	65%	69%	67%
Ease of getting to the places you usually have to visit	69%	79%	73%
Overall feeling of safety in your community	69%	79%	74%
Valuing older residents in your community	60%	65%	62%
Neighborliness of your community	53%	64%	58%
Cost of living in your community	21%	31%	26%
Availability of services at the senior center	47%	37%	42%
Quality of senior nutrition programs	42%	63%	51%
	A		
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	37%	37%	36%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	30%	45%	37%

CASOA™ Subgroup Comparisons

Table 67: Question 3

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	59%	60%	59%

Table 68: Question 4

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who felt "somewhat" or "very" informed about the following			
Services and activities available to older adults	68%	68%	68%
Long term care options (i.e. nursing homes, home care)	58%	57%	57%
Information on planning for the future	50%	60%	54%

Table 69: Question 5

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who rated the following as "excellent" or "good":			
How do you rate your overall physical health?	73%	80%	77%
How do you rate your overall mental health/emotional well being?	86%	92%	89%
How do you rate your overall quality of life?	83%	89%	86%

Table 70: Question 6

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who reported at least a "minor" problem with the following:			
Having housing to suit your needs	21%	15%	18%
Your physical health	50%	51%	51%
Performing regular activities, including walking, eating and preparing meals	31%	23%	27%
Having enough food to eat	16%	11%	13%
Doing heavy or intense housework	55%	41%	49%
Having safe and affordable transportation available	30%	15%	22%
No longer being able to drive	11%	10%	10%
Feeling depressed	45%	34%	40%
Experiencing confusion or forgetfulness	34%	29%	32%
Maintaining your home	43%	33%	39%
Maintaining your yard	51%	33%	43%
Finding productive or meaningful activities to do	33%	25%	29%
Having friends or family you can rely on	36%	32%	34%
Falling or injuring yourself in your home	19%	18%	19%
Finding affordable health insurance	44%	40%	42%
Getting the health care you need	36%	31%	33%
Affording the medications you need	26%	30%	28%
Figuring out which medications to take and when	6%	10%	7%
Getting the oral health care you need	21%	27%	23%
Having tooth or mouth problems	29%	31%	30%
Getting the vision care you need	24%	29%	26%

CASOA™ Subgroup Comparisons

	Sex		AAA overall
	Female (A)	Male (B)	(A)
Percent of respondents who reported at least a "minor" problem with the following:			
Having enough money to meet daily expenses	36%	27%	32%
Having enough money to pay your property taxes	30%	16%	23%
	B		
Staying physically fit	58%	45%	51%
	B		
Maintaining a healthy diet	44%	40%	41%
Having interesting recreational or cultural activities to attend	45%	37%	41%
Having interesting social events or activities to attend	47%	40%	43%
Feeling bored	42%	39%	40%
Feeling like your voice is heard in the community	66%	48%	57%
	B		
Finding meaningful volunteer work	39%	27%	32%
Feeling physically burdened by providing care for another person	34%	16%	26%
	B		
Feeling emotionally burdened by providing care for another person	36%	19%	28%
	B		
Feeling financially burdened by providing care for another person	26%	13%	20%
	B		
Feeling overwhelmed and/or exhausted when caring for another person	40%	21%	31%
	B		
Dealing with legal issues	33%	20%	26%
	B		
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	46%	35%	40%
Finding work in retirement	30%	34%	32%
Building skills for paid or unpaid work	28%	22%	25%
Not knowing what services are available to older adults in your community	56%	37%	47%
	B		
Feeling lonely or isolated	39%	27%	33%
Dealing with the loss of a close family member or friend	36%	28%	32%
Being a victim of crime	6%	13%	9%
Being a victim of fraud or a scam	11%	18%	14%
Being physically or emotionally abused	4%	3%	4%
Dealing with financial planning issues	40%	28%	34%
	B		
Being treated unfairly or discriminated against because of your age	30%	24%	27%

Table 71: Question 7

	Sex		AAA overall
	Female (A)	Male (B)	(A)
Percent of respondents who spent at least 1 day...			
As a patient in a hospital	17%	17%	17%
In a nursing home or in-patient rehabilitation facility	0%	2%	1%

Table 72: Question 8

	Sex		AAA overall
	Female (A)	Male (B)	(A)
Percent of respondents who had at least 1 fall in the past 12 months	36%	19%	28%
	B		



CASOA™ Subgroup Comparisons

Table 73: Question 9

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	77%	79%	78%

Table 74: Question 10

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	82%	90%	86%

Table 75: Question 11

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	13%	15%	14%
Used a recreation center in your community	29%	32%	30%
Used a public library in your community	65%	59%	63%
Used bus, rail, subway or other public transportation instead of driving	8%	15%	11%
Visited a neighborhood park	75%	73%	74%
Attended a local public meeting	28%	38%	33%
Watched (online or on television) a local public meeting	14%	14%	14%

Table 76: Question 12

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who provided at least 1 hour of care to...			
One or more individuals age 60 or older	35%	24%	30%
One or more individuals age 18 to 59	14%	13%	14%
One or more individuals under age 18	15%	18%	16%

Table 77: Question 13

	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Percent of respondents who spent at least 1 hour doing the following:			
Participating in a club (including book, dance, game and other social)	41% B	22%	32%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	7%	7%	7%
Communicating/ visiting with friends and/or family	96%	92%	94%
Participating in religious or spiritual activities with others	57%	47%	52%
Participating in a recreation program or group activity	40%	35%	37%
Providing help to friends or relatives	82%	72%	77%
Volunteering your time to some group/activity in your community	34%	34%	34%

CASOA™ Subgroup Comparisons

Table 78: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	40% B	28%	35%
Participate in moderate or vigorous physical activity	42%	50%	46%
Receive assistance from someone almost every day	27% B	15%	21%
Vote in local elections	84%	91%	88%

Table 79: Question 15

Percent of respondents who do each of the following at least monthly	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Use email, texting or video to communicate	81%	79%	80%
Use social media (Facebook, Twitter, LinkedIn)	61% B	45%	54%
Get the news or weather	80%	83%	82%
Shop, search for products and services	68%	76%	72%
Research or study a topic of interest	68%	75%	71%
Share opinions, post to a blog, review a product or service	24%	33%	28%
Attend an online class or training	7%	7%	7%
Work from home	21%	25%	23%
Banking online (paying bills, investing, etc.)	57%	58%	58%
Find info on community resources and events	48%	41%	45%
If you have a question, use Internet to find the answer	74%	77%	75%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	10%	14%	12%
Look up health and medical information	54% B	35%	45%
Communicate with government (seek services, get a license, discuss a problem)	13% B	6%	10%
Sell goods and services online, advertise	7%	4%	6%
Find directions or look up a map	56%	53%	54%

Table 80: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Sex		AAA overall
	Female	Male	(A)
	(A)	(B)	
Using a computer laptop/desktop	93%	92%	92%
Using smartphone or tablet computer	91% B	80%	86%
Accessing the Internet	91%	95%	93%
Using email	95%	94%	94%
Locating information online (bus schedules, weather, news, etc.)	90%	91%	91%
Using social networking sites (Facebook, Twitter, etc.)	87% B	68%	78%

## Comparisons by County

Table 81: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
How do you rate your community as a place to live?	85%	87%	75%	75%	100% C D	86%
How do you rate your community as a place to retire?	65% D	86% A C D E	50%	32%	56% D	71%

Table 82: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Opportunities to volunteer	76%	88% D	76%	57%	97% A D	83%
Employment opportunities	26%	26%	17%	8%	53% B C D	25%
Opportunities to enroll in skill-building or personal enrichment classes	63% D	65% D	48% D	19%	72% D	59%
Recreation opportunities (including games, arts and library services, etc.)	73% C	78% C	45%	69%	82% C	73%
Fitness opportunities (including exercise classes and paths or trails, etc.)	86%	77%	69%	73%	86%	78%
Opportunities to attend social events or activities	63%	77% D	76%	53%	84% D	73%
Opportunities to attend religious or spiritual activities	88%	88%	81%	83%	100% C	88%
Opportunities to attend or participate in meetings about local government or community matters	90% B D	63%	68%	49%	88% B D	68%
Availability of affordable quality housing	8%	23% A	34% A D	8%	13%	19%
Variety of housing options	6%	33% A D E	29% A D	5%	13%	23%
Availability of long-term care options	23%	61% A C	13%	41%	40%	46%
Availability of daytime care options for older adults	33%	42% C	11%	27%	32%	34%
Availability of information about resources for older adults	31%	52%	38%	30%	51%	45%
Availability of financial and legal planning services	28%	48% D	32%	21%	58% D	41%
Availability of affordable quality physical health care	35%	45%	36%	49%	69% A B C	45%
Availability of affordable quality mental health care	29%	38%	17%	34%	46%	34%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	79% B	56%	67%	57%	87% B D	63%
Availability of affordable quality food	50%	59% D	70% D	32%	55%	56%
Sense of community	69% D	54%	51%	37%	88% B C D	57%

CASOA™ Subgroup Comparisons

Percent of respondents who rated the following as "excellent" or "good":	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Openness and acceptance of the community towards older residents of diverse backgrounds	45%	56% D	43%	32%	71% D	52%
Ease of travel by public transportation (bus, rail, subway) in your community	46% C	42% C	21%	40%	80% A B C D	44%
Ease of walking in your community	72%	62%	53%	56%	98% A B C D	66%
Ease of getting to the places you usually have to visit	81%	69%	91% B D	64%	84%	74%
Overall feeling of safety in your community	92% B	65%	79%	69%	96% B D	74%
Valuing older residents in your community	60%	61%	59%	49%	76%	61%
Neighborliness of your community	66%	52%	63%	62%	80% B	59%
Cost of living in your community	22%	28%	36%	24%	11%	26%
Availability of services at the senior center	28%	41%	54%	43%	86% A B D	44%
Quality of senior nutrition programs	51%	51% C	23%	38%	81% C D	48%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	19%	41% C	14%	39%	53%	35%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	17%	44% A	20%	32%	37%	35%

Table 83: Question 3

	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	38%	63% A	55%	44%	79% A D	58%

Table 84: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Services and activities available to older adults	49%	70% A	79% A	71%	81% A	69%
Long term care options (i.e. nursing homes, home care)	43%	60%	50%	88% A B C	62%	59%
Information on planning for the future	48%	57%	44%	35%	61%	52%

Table 85: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
How do you rate your overall physical health?	80%	74%	78%	62%	96% B D	76%
How do you rate your overall mental health/emotional well being?	95% D	86% D	94% D	72%	97% D	88%
How do you rate your overall quality of life?	78%	87%	94%	77%	96%	86%

CASOA™ Subgroup Comparisons

Table 86: Question 6

Percent of respondents who reported at least a "minor" problem with the following:	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Having housing to suit your needs	21%	18%	16%	24%	18%	19%
Your physical health	46%	53%	55%	61%	44%	52%
Performing regular activities, including walking, eating and preparing meals	24%	30%	22%	34%	17%	27%
Having enough food to eat	23% C	12%	0%	27% B C	9%	13%
Doing heavy or intense housework	37%	52%	59%	62%	39%	50%
Having safe and affordable transportation available	25%	22%	16%	52% A B C E	11%	24%
No longer being able to drive	0%	13% A	8%	9%	9%	10%
Feeling depressed	42%	43% E	26%	53% C E	21%	39%
Experiencing confusion or forgetfulness	15%	38% A E	47% A E	37%	16%	33%
Maintaining your home	39%	37%	45%	58%	46%	41%
Maintaining your yard	48%	41%	50%	40%	45%	43%
Finding productive or meaningful activities to do	32%	27%	30%	57% A B C E	24%	31%
Having friends or family you can rely on	32%	35%	30%	44%	27%	34%
Falling or injuring yourself in your home	17%	19%	21%	40% A B	17%	21%
Finding affordable health insurance	48%	40%	24%	30%	55% C	40%
Getting the health care you need	23%	36%	32%	53% A	27%	34%
Affording the medications you need	16%	32% C	9%	45% A C	24%	28%
Figuring out which medications to take and when	7%	8%	0%	15% C	9%	7%
Getting the oral health care you need	20%	24%	16%	59% A B C E	18%	25%
Having tooth or mouth problems	29%	31%	23%	51% C E	23%	31%
Getting the vision care you need	27%	24%	29%	68% A B C E	21%	29%
Having enough money to meet daily expenses	30%	33% C	14%	44% C	34%	31%
Having enough money to pay your property taxes	25%	24% C	7%	17%	14%	21%
Staying physically fit	50%	54%	40%	63% E	32%	51%
Maintaining a healthy diet	41% E	44% E	41%	65% E	15%	43%
Having interesting recreational or cultural activities to attend	45%	42%	34%	58% E	27%	41%
Having interesting social events or activities to attend	46% C	45% C	21%	65% C E	32%	43%
Feeling bored	34%	44%	32%	61% A C E	24%	41%
Feeling like your voice is heard in the community	50%	60%	64%	70% E	37%	58%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Finding meaningful volunteer work	32%	36%	16%	49% C E	13%	32%
Feeling physically burdened by providing care for another person	21%	28%	20%	21%	29%	25%
Feeling emotionally burdened by providing care for another person	31%	26%	33%	19%	38%	28%
Feeling financially burdened by providing care for another person	23%	19%	7%	10%	33% C D	19%
Feeling overwhelmed and/or exhausted when caring for another person	33%	28%	25%	31%	51% B	31%
Dealing with legal issues	31%	25%	15%	47% B C	25%	27%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	32%	41%	31%	69% A B C	49%	42%
Finding work in retirement	38%	34%	14%	13%	17%	29%
Building skills for paid or unpaid work	30%	25%	19%	29%	14%	24%
Not knowing what services are available to older adults in your community	39%	51%	53%	48%	31%	47%
Feeling lonely or isolated	39% E	34% E	22%	41% E	13%	32%
Dealing with the loss of a close family member or friend	45% B	28%	32%	37%	37%	33%
Being a victim of crime	3%	14% A C E	0%	4%	0%	8%
Being a victim of fraud or a scam	4%	18% A	13%	17%	4%	14%
Being physically or emotionally abused	4%	4%	0%	4%	5%	4%
Dealing with financial planning issues	34%	36%	34%	44%	18%	34%
Being treated unfairly or discriminated against because of your age	27%	28%	13%	10%	29%	25%

Table 87: Question 7

Percent of respondents who spent at least 1 day...	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
As a patient in a hospital	24%	15%	31% B	19%	15%	19%
In a nursing home or in-patient rehabilitation facility	0%	1%	6% A B	4%	0%	2%

Table 88: Question 8

	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Percent of respondents who had at least 1 fall in the past 12 months	13%	31% A	27%	36%	41% A	29%

CASOA™ Subgroup Comparisons

Table 89: Question 9

	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	70%	83% C D	60%	51%	87% C D	75%

Table 90: Question 10

	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	67%	96% A C E	74%	89% A	73%	85%

Table 91: Question 11

Percent of respondents who participated in or did the following at least once:	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Used a senior center in your community	14%	10%	25% B	47% A B C	30% B	17%
Used a recreation center in your community	42% B C	24%	8%	54% B C	54% B C	31%
Used a public library in your community	66%	59%	67%	67%	75%	64%
Used bus, rail, subway or other public transportation instead of driving	16%	5%	7%	19%	50% A B C D	12%
Visited a neighborhood park	88% B C D	72%	65%	63%	74%	73%
Attended a local public meeting	38%	29%	46%	38%	35%	34%
Watched (online or on television) a local public meeting	14%	16%	3%	8%	7%	12%

Table 92: Question 12

Percent of respondents who provided at least 1 hour of care to...	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
One or more individuals age 60 or older	20%	32%	33%	48% A	34%	32%
One or more individuals age 18 to 59	8%	15%	9%	23%	16%	14%
One or more individuals under age 18	16%	14%	16%	12%	36% B D	16%

CASOA™ Subgroup Comparisons

Table 93: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Participating in a club (including book, dance, game and other social)	19%	37% A	34%	32%	22%	32%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	7%	6%	9%	3%	18% B	7%
Communicating/ visiting with friends and/or family	89%	94%	100%	95%	96%	94%
Participating in religious or spiritual activities with others	36%	58% A E	55%	61%	36%	53%
Participating in a recreation program or group activity	24%	37%	55% A	36%	56% A	39%
Providing help to friends or relatives	65%	79%	72%	80%	89% A	77%
Volunteering your time to some group/activity in your community	34%	32%	28%	40%	51%	34%

Table 94: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Eat at least 5 portions of fruits and vegetables a day	36%	34%	31%	15%	44% D	33%
Participate in moderate or vigorous physical activity	46%	40%	53% D	26%	91% A B C D	46%
Receive assistance from someone almost every day	5%	23% A	32% A	67% A B C E	27% A	26%
Vote in local elections	73%	91% A D	95% A D	77%	88%	87%



CASOA™ Subgroup Comparisons

Table 95: Question 15

Percent of respondents who do each of the following at least monthly	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Use email, texting or video to communicate	89%	77%	78%	78%	88%	80%
Use social media (Facebook, Twitter, LinkedIn)	72%	52%	37%	62%	43%	53%
Get the news or weather	B C E 95%	78%	85%	78%	85%	82%
Shop, search for products and services	B 87%	65%	80%	74%	88%	73%
Research or study a topic of interest	B 74%	67%	75%	81%	88%	72%
Share opinions, post to a blog, review a product or service	E 35%	28%	40%	30%	9%	29%
Attend an online class or training	6%	6%	13%	13%	9%	8%
Work from home	B C 39%	19%	15%	23%	27%	22%
Banking online (paying bills, investing, etc.)	B C D 81%	51%	42%	44%	74%	56%
Work from home	B C 39%	19%	15%	23%	27%	22%
Find info on community resources and events	48%	40%	51%	49%	69%	46%
If you have a question, use Internet to find the answer	B C 90%	70%	69%	76%	91%	75%
Engage in civic activities (participate in a discussion about community and government issues; research information about an issue or a candidate)	20%	8%	37%	17%	13%	14%
Look up health and medical information	39%	45%	63%	46%	53%	47%
Communicate with government (seek services, get a license, discuss a problem)	13%	7%	22%	11%	17%	11%
Sell goods and services online, advertise	1%	6%	3%	3%	11%	5%
Find directions or look up a map	59%	51%	61%	37%	72%	54%
					D	

Table 96: Question 16

Percent of respondents who feel "very or "somewhat" comfortable doing each of the following:	Garfield County	Mesa County	Moffat County	Rio Blanco County	Routt County	AAA Overall
	(A)	(B)	(C)	(D)	(E)	
Using a computer laptop/desktop	92%	92%	89%	90%	95%	92%
Using smartphone or tablet computer	87%	84%	87%	72%	96%	85%
Accessing the Internet	92%	94%	89%	82%	100%	92%
Using email	94%	D	D	81%	100%	94%
Locating information online (bus schedules, weather, news, etc.)	87%	90%	99%	85%	96%	91%
Using social networking sites (Facebook, Twitter, etc.)	E 86%	E 80%	65%	82%	56%	77%